

nmds-scTM
national minimum
data set for social care



Establishment Data Items

Jan 2019
Version 10

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Items to be completed on the establishment record

Establishment Contact	
Establishment Name Establishment Address Establishment Postcode Establishment Phone Number Establishment Email Address	We require a full postal address of the establishment including building name (if none leave blank), number of building in road, the name of road, locality name, post town and postcode. It is possible for an establishment to have different addresses, for example, a supported living unit may consist of several flats, houses etc. In this case you should use the address of the main building from which the unit is managed, or the CQC registered address if this applies. The telephone number is for the address indicated above, i.e. for the business/organisation at a local level. Likewise, the email address should be an accurate email address for the establishment. If there is no email, leave blank.
Establishment Details	
Sector: select one of the following	
Statutory: Local Authority (Adult Services)	The central support staff teams and social work teams of the local authority adult social care services, i.e. non-direct care for older people and adults aged 18+
Statutory: Local Authority (Children's Services)	The central support staff teams and social work teams of the local authority children's social care services, i.e. non-direct care for children and young people aged under 18.
Statutory: Local Authority (Generic/Other Services)	The central support staff teams and social work teams of the local authority social care services, i.e. non-direct care for people of all ages, not specifically for adults or children
Statutory: Local Authority Owned	A local authority employing organisation where the care setting is owned and operated by a local authority with local authority-employed staff, e.g. day care centre, care home, domiciliary care etc.
Statutory: Health	An NHS employing organisation, e.g. Primary Care Trust, a Health or Care Trust, a Special Health Authority or a GP Practice, or another public sector health service organisation
Private Sector	Private sector, generally operating for profit, even if all the services provided are purchased by one or more local authorities.
Voluntary or "Third" Sector	Includes a range of organisations: voluntary and community sector organisations, registered charities, non-charitable non-profit organisations, associations, self-help groups, community groups, social enterprises, mutual and co-operatives, generally operating as 'not for profit' or non-profit distributing.
Other	None of the above
Investors in People	
select one of the following Recognised Committed Neither	This is to establish the current Investors in People (IiP) status of your organisation. You should tick the category which best describes the organisation – this applies to the organisation as a whole, not just your establishment: Recognised: Currently recognised as having achieved Investors in People (IiP) Standards and received IiP award, either at this establishment, or within the whole organisation, or within part of the organisation including this establishment. This category includes establishments / organisations re-recognised as part of 3 - yearly renewal process.

	<p>Committed: A formal commitment currently exists to work towards Investors in People Standards, either at this establishment, or within the whole organisation, or within part of the organisation including this establishment.</p> <p>Neither: Neither of the above. This category includes establishments / organisations de-recognised, i.e. no longer working with IIP Standards.</p>
Sharing Permissions for CQC: tick to opt in for sharing	The following data items will not be shared; workers' pay, workers' sickness absence, workers' age/date of birth, workers' ethnicity, workers' nationality, country of birth, year of arrival in the UK, and workers' additional hours worked in the last 7 days.
Sharing Permissions for NHS Choices and My NHS: tick to opt in for sharing	Skills for Care can share your data, including non-identifiable worker data, in order for the Department of Health to calculate indicators that will be used to show performance that are published on the NHS Choice website. The indicator based on NMDS-SC data as at May 2017 is staff turnover, registered nurse turnover and the proportion of direct care staff qualified at level 2 or above. NHS Choices will not publish person identifiable data through this process. Those looking for care will have information about your services that would not otherwise be available to them.
Sharing Permissions for Local Authority: tick to opt in for sharing	Skills for Care can share the following data items with your local authority: NMDS-SC number; name of business; address fields; main service; number of workers; percentage of worker records completed and when your account was last updated. These fields will allow local authorities to monitor contract compliance (where NMDS-SC data submission has been used as part of commissioning criteria). In addition sharing data in this way makes the local authority aware of your business and will allow the local authority to target training events, funding information, advice and guidance, etc. Local authorities will have access to a new report that allows them to see the identified variables for all establishments in their local authority that have given permission.
Registration Details	
CQC: please select Provider ID Location ID	<p>CQC registration process and NMDS-SC registration</p> <p>The NMDS-SC changed so that it matches the CQC regulation framework. CQC allow a registered provider to register two or more establishments operating at the same address separately. In this case CQC will provide a social care provider with two separate service Location ID's if the operations at the same address are being managed separately. In order to continue to fully reflect the CQC registration process Skills for Care will permit a registered provider to have two separate NMDS-SC accounts if they have registered two establishments separately with CQC.</p> <p>However, if a provider only has one registration with CQC and they are running two establishments at the same address then they will only be able to have one NMDS-SC account at that address. In summary NMDS-SC will reflect CQC's registration process.</p>
Ofsted: please enter Ofsted number	
Not registered	
Total Staff	The total number of permanent and temporary workers employed by your establishment.

The main service that you provide please select ONE of the following – See Appendix A for a full definition of each service	
Adult residential	Care home with nursing Care home without nursing Adult placement home Sheltered housing Extra care housing services Supported living services Other adult residential care services
Adult Day	Day care and day services Other adult day care services
Adult Domiciliary	Domiciliary care services Domestic services and home help Meals on wheels Other adult domiciliary care services
Adult community care	Carers support Short breaks or respite care Community support and outreach Social work and care management Shared lives Disability adaptations or assistive technology services Occupational or employment related services Information and advice services Other adult community care services
Children's residential	Family centre (residential) Children's home Residential special schools Specialist college services Secure units Boarding schools Other children's residential care services
Children's daycare	Full day care e.g. day nursery Out of school club Crèche Sessional daycare e.g. play group/ preschool Holiday club Child-minder Other children's daycare services
Children's domiciliary	Domiciliary care services
Children's community care	Fostering or adoption service/ agency Family centre Family support Mental health Child protection Social work and care management Information and advice services Other children's community care service

Healthcare NHS	<p>Communitybased services for people with a learning disability Communitybased services for people who misuse substances Acute services Long term conditions services Rehabilitation services Communitybased services for people with mental health needs Communityhealthcare services Hospice services Hospital services for people with mental health needs and/or learning disabilities and/or problems with substance misuse Residential substance misuse treatment/rehabilitation Other healthcare service</p>
Other	<p>Head office services Any other service</p>
<p>Other services you provide – please select any from the above list that you provide</p> <p>You can only select the below as an other service you provide if the main care service you provide is a CQC regulated service.</p>	
<p>Other Services Provided:</p>	
Adult Domiciliary	Live-in Care
<p>Capacity & uptake See Appendix B for definitions</p>	<p>We need to know the establishment’s capacity, in terms of total number of service users for whom care services can be provided by the business/organisation operating at / from the establishment, and the uptake, in terms of the total number of service users who were receiving care services on the date of completing the NMDs-SC.</p> <p>Relevant measures that can be used to complete this information item are provided in the table below. CQC (formerly CSCI) registered providers should record their registered capacity. Non-registered providers should use the appropriate capacity measure(s) in the table below.</p> <p>Relevant measures include:</p> <ul style="list-style-type: none"> • Number of places for residential and day care services • Registered units of care for domiciliary services <p>Note that they are based on daily, not weekly or yearly calculations. Most community services and healthcare services are excluded from these questions. This is because through consultation it was considered too difficult to define, collect and measure reliably, and was not needed by CQC who have a major interest in the capacity data which is being collected.</p>

Service Users	
please select any of the following types of people that you provide or offer services to	
Older People	<ul style="list-style-type: none"> With physical disabilities With mental disorders or infirmities, excluding learning disability or dementia Who misuse alcohol/drugs With dementia With autistic spectrum disorder With learning disabilities With sensory impairment(s) Detained under the Mental Health Act Receiving end of life care With neurological conditions With brain injury Not in the above categories
Adults	<ul style="list-style-type: none"> With physical disabilities With mental disorders or infirmities, excluding learning disability or dementia Who misuse alcohol/drugs With dementia With autistic spectrum disorder With learning disabilities With sensory impairment(s) Detained under the Mental Health Act With an eating disorder Receiving end of life care With neurological conditions With brain injury Other adults
Children and young people	<ul style="list-style-type: none"> With emotional or behavioural difficulties With physical disabilities With learning disabilities With mental disorders or infirmities excluding learning disability Who misuse alcohol/drugs Detained under the Mental Health Act With an eating disorder With autistic spectrum disorder With sensory impairment(s) Receiving end of life care With neurological conditions With brain injury Other children and young people
Families	Families
Carers	<ul style="list-style-type: none"> Carers of older people Carers of adults Carers of children and young people
Other	Other service users

<p>Job roles please select from the 35 job roles – This is head count only -split by whether they are:</p> <p>Permanent Temporary Pool Agency Student Voluntary other</p>	<p>Senior Management Middle Management First Line Manager Registered Manager Supervisor Social Worker Senior Care Worker Care Worker Community, Support and Outreach Work Employment Support Advice, Guidance and Advocacy Educational Support Youth Offending Support Counsellor Occupational Therapist Occupational Therapist Assistant Registered Nurse Safeguarding and Reviewing Officer Allied Health Professional (not Occupational Therapist) Nursery Nurse Nursing Associate Nursing Assistant Childcare Worker or Childcare Assistant Teacher (qualified) Educational Assistant Technician Other Job roles directly involved in providing care Managers and staff care – related but not care – providing Administrative/office staff not care-providing Assessment Officer Care co-ordinator Care navigator Ancillary staff not care-providing Activities worker or Co-ordinator Other job roles not directly involved in providing care</p>
<p>Starters, leavers and vacancies – Totals boxes with an unknown option based on a rolling 12 months</p>	
<p>Starters, leavers and vacancies – split by above job roles based on a rolling 12 months</p>	

<p>Reasons for leaving head count only</p>	
<p>Pay Conditions of employment Nature of the work Competition from other employees Transferred to another employer Career development Personal reasons Resignation for other or undisclosed reasons Retirement Death Dismissal Redundancy End of contract term Other reason Reason not known</p>	<p>We are trying to establish why workers leave the sector. This knowledge will help inform recruitment activity and resources at a national, regional and local level. You should state the numbers of permanently or temporarily employed staff who left your organisation in the past 12 months against the relevant reason for leaving. This will probably produce different numbers against each reason, but the total should be the same as the total number of permanently or temporarily employed staff who left your employment that you gave earlier.</p> <p>If there is more than one reason why an individual left, record the one that was the most important.</p> <p>This information item does not apply to the following types of staff:</p> <ul style="list-style-type: none"> • Agency, bank and pool staff in the relevant job categories they have been working in • Students (paid or unpaid) on placement or work experience <p>Volunteers or volunteer workers</p>
<p>Destination after leaving head count only</p>	
<p>Adult Care Sector – Local Authority Adult Care Sector – Private or Voluntary Children’s Sector – Local Authority Children’s Sector – Private or Voluntary Health Sector Retail Sector Other Sector Elsewhere within the organisation Abroad Not to another job straight away Destination no known</p>	<p>We are trying to establish where people go when they leave you. This will enable us to look at trends in employment and will inform recruitment and retention activities at a national, regional and local level.</p> <p>You should state the numbers of permanently or temporarily employed staff who have left your employment in the past 12 months against the destination categories below. The total should tally with the total number of permanently or temporarily employed staff who left your employment that you gave earlier. Record one destination per member of staff leaving during past 12 months.</p> <p>This information item does not apply to the following types of staff:</p> <ul style="list-style-type: none"> • Agency, bank and pool staff in the relevant job categories they have been working in • Students (paid or unpaid) on placement or work experience <p>Volunteers or volunteer workers</p>

Appendix A – Definition of Main Services and other services provided

Adult Residential	Definition
Care home services with nursing – CHN CQC Regulated	A care home is a place where personal care and accommodation are provided together. People may live in the service for short or long periods. For many people, it is their sole place of residence and so it becomes their home, although they do not legally own or rent it. Both the care that people receive and the premises are regulated. In addition, qualified nursing care is provided, to ensure that the full needs of the person using the service are met. Examples of services that fit under this category Nursing home Convalescent home with nursing Respite care with nursing Mental health crisis house with nursing
Care home services without nursing – CHS CQC Regulated	A care home is a place where personal care and accommodation are provided together. People may live in the service for short or long periods. For many people, it is their sole place of residence and so it becomes their home, although they do not legally own or rent it. Both the care that people receive and the premises are regulated. Examples of services that fit under this category Residential home Rest home Convalescent home Respite care Mental health crisis houses Therapeutic communities
Adult placement home	Short or long term accommodation, care or support provided by an approved adult placement carer, working with a maximum of 3 adults. (Even if the service is non-registerable)
Sheltered Housing	Sheltered Housing is accommodation where a scheme manager lives nearby or on the premises. They can be contacted through an alarm system if necessary. Some schemes are designed specifically for people with particular needs and may have specialised facilities and specially trained staff to provide support. They do not have to register with CQC as personal care is not provided. Sheltered housing schemes are usually run by local councils or housing associations.
Extra care housing services – EXC CQC Regulated	These services cover many different arrangements. Usually, they consist of purpose built accommodation in which varying amounts of care and support can be offered, and where some services and facilities are shared. The care the people receive is regulated by the Care Quality Commission, but the accommodation is not. By extra care housing sometimes known as sheltered housing or assisted living, we mean accommodation that is owned or occupied under a tenancy agreement or lease and is located in a building designed to facilitate the delivery of care for people who receive care or can receive a personal care service.
Supported living services – SLS CQC Regulated	These services involve a person living in their own home and receiving care and/or support in order to promote their independence. The care they receive is regulated by the Care Quality Commission, but the accommodation is not. The support that people receive is continuous, but is tailored to their individual needs. It aims to enable the person to be as autonomous and independent as possible, and usually involves social support rather than medical care.
Other adult residential	Other types of residential provision for older people and adults aged 18+ not described above. This category can include residential respite care if not part of a regulated service, and various types of hostels.

Adult Day	Definition
Day care or day services	Day care and day services for older people and adults aged 18+. Day services are where service users participate in activities, excursions etc. but not at only one centre. Note that 'employment related' services come under "Adult community care services".
Other adult day care service	Any other types of day care provision not described above where service users are older people and adults aged 18+ e.g. Might be provision for Mental Health services

Adult domiciliary	Definition
Domiciliary care services (Adults) – DCC CQC Regulated	These services provide personal care for people living in their own homes. The needs of people using the services may vary greatly, but packages of care are designed to meet individual circumstances. The person is visited at various times of the day or, in some cases, care is provided over a full 24-hour period. Where care is provided intermittently throughout the day, the person may live independently of any continuous support or care between the visits. Examples of services that fit under this category Domiciliary care agency
Domestics services and home help	A service providing non-personal care services, such as cleaning, cooking, meal preparation, shopping, for older people and adults aged 18+
Meals on wheels	Meals on wheels for older people and adults aged 18+
Other adult domiciliary care service	Another type of domiciliary care provision not described above for older people and adults aged 18+ in their own home
Adult Community Care	Definition
Carers' support	This category includes a range of non-residential support services for carers, such as information, advice and guidance, networking and support groups, training and recruitment services.
Short breaks/respice care	Short breaks/respice care includes community respice care. Residential respice care is included under adult residential care services.
Community support and outreach	Any non-registered community service provided to adults and older people (but see above for services specifically for carers)
Social work and care management	Teams or individual social workers/care managers who provide an assessment or support service to adults
Shared lives – SHL CQC Regulated	Shared Lives (formerly Adult Placement Scheme) is care and/or support provided by individuals, couples and families who have been approved and trained for that role by the service registered with Care Quality Commission. Care and/or support may also be provided either within or outside of the home of the carer as well as kinship support to people living in their own homes. It is the service that is regulated not the individual accommodation which is owned or rented by private residents.
Disability adaptations/assistive technology services	Provides an adaptations and or assistive technology service to adults or children
Occupational/employment related services	Provides an occupational/employment service to support adults
Information and advice services	Services which focus on providing information and advice to adults and older people (see above for services specifically for carers, and for wider-ranging services for adults and older people)
Other adult community care service	Another type of community provision not described above for older people and adults aged 18+

Children's Residential	Definition
Children's homes	Includes any of the following services: Children's home (which is not in any of the categories below) Children's home [providing accommodation for the purpose of restricting liberty (secure unit) Half-way house children's home (for children aged 16 or over preparing for independent living)
Secure Units	
Residential special schools	Residential special school (accommodating any child over 265 days a year)
Boarding Schools	Boarding school (other than a special school –accommodating any child for over 295 days a year)
Specialist college services – SPC CQC Regulated	These services provide education, care and training in independence for young people with learning disabilities and/or physical disabilities. The colleges are first and foremost educational establishments and are regulated by Ofsted. The personal care and accommodation provided by a college is regulated by the Care Quality Commission where 10% or more of the students require personal care.
Family centre (residential)	Provides accommodation for children and their parents to develop parenting skills, where the parents' capacity to respond to the children's needs and to safeguard their welfare is monitored or assessed, and the parents are given such advice, guidance or counselling as is considered necessary
Other children's residential care service	Any other type of residential provision for children aged under 18 not described above.
Children's day Care Service	Definition
Full day care	Provides day care for children under 8 for a continuous period of 4 hours or more per day in non-domestic premises. Includes day nurseries and children's centres, and some family centres.
Sessional day care	Provides day care for children under 8 for a session which is less than a continuous period of 4 hours in any day in premises that are not domestic premises. Where 2 sessions are offered in any one day, individual children must not attend more than 5 sessions in a week.
Out of school club	Provides day care for children, and operates before school and/or after school. The total care provided is for more than 2 hours in any day and for more than 5 days a year. Open access schemes are included.
Holiday club	Provides day care for children, and operates during the school holidays. The total care provided is for more than 2 hours in any day and for more than 5 days a year. Open access schemes are included
Creche	Provides occasional care for children under 8 on particular premises on more than 5 days a year. They need to be registered where they run for more than 2 hours a day, even when individual children attend for shorter periods.
Childminder	Person registered to look after 1 or more children under the age of 8 to whom they are not related, on domestic premises, for reward and for a total of more than 2 hours in any day.
Other children's daycare service	Any other type of day care provision for children and young people aged under 18, not described above. Social care in schools could be recorded here.
Children's domiciliary	Definition
Domiciliary care services (Children's) – DCC CQC Regulated	These services provide personal care for people living in their own homes. The needs of people using the services may vary greatly, but packages of care are designed to meet individual circumstances. The person is visited at various times of the day or, in some cases, care is provided over a full 24-hour period. Where care is provided intermittently throughout the day, the person may live independently of any continuous support or care between the visits. Examples of services that fit under this category <ul style="list-style-type: none"> • Domiciliary care agency
Children's Community	Definition
Fostering or adoption service/agency	An agency discharging functions of one or more local authorities in connection with the placing of children with foster parents or a private or a voluntary organisation which places children with foster parents.

Child protection	For children and young people aged under 18
Family centre	For children and young people aged under 18 and their families
Social work and care management	For children and young people aged under 18
Family support	For children and young people aged under 18 and their families
Information and advice services	For children and young people aged under 18
Mental health	Children's and Adolescents' Mental Health Services (CAHMS)
Other children's community care service	Any other type of community provision not described above for children and young people aged under 18.
Healthcare	Definition
Community based services for people with a learning disability – LDC CQC Regulated	<p>These services provide care, treatment and support in the community for people with a learning disability, through a wide range of service models. They employ a broad range of health and social care professionals mainly in multi-disciplinary teams.</p> <p>They help people to live as independently as possible, manage their condition and improve it where this is possible. People using these services may receive support over a long period of time or for short-term interventions. They may move between the various community teams to ensure that their changing needs are met.</p> <p>Examples of services that fit under this category</p> <ul style="list-style-type: none"> • Community learning disability teams • Challenging behaviour/outreach teams
Community based services for people with mental health needs – MHC CQC Regulated	<p>These services provide care, treatment and support in the community for people with mental health needs, through a wide range of service models. They employ a broad range of health and social care professionals mainly in multi-disciplinary teams.</p> <p>They help people to recover by providing a broad range of interventions reflecting the psychological, social and physical needs of the individual. People using these services may receive support over a long period of time or for short-term interventions. They may move between the various community teams to ensure that their changing needs are met, or be in contact with them simultaneously.</p> <p>This may include providing care, treatment and support to people subject to supervised community treatment under the Mental Health Act 1983.</p> <p>Examples of services that fit under this category</p> <ul style="list-style-type: none"> • Child and adolescent mental health services (CAMHS) (tiers 2, 3 and 4) • Community-based services that provide assessment and treatment for people with mental health needs including: <ul style="list-style-type: none"> ○ community mental health teams ○ assertive outreach ○ early intervention teams ○ court diversity teams ○ crisis resolution home treatment teams
Community based services for people who misuse substances – SMC CQC Regulated	<p>These services are provided in the community for people who misuse drugs and/or alcohol. They provide care, treatment and support, both pharmacological and psychosocial, and help with social and other needs so that people can reintegrate into their communities. They employ a broad range of health and social care professionals to meet the needs of people who use their services.</p> <p>Examples of services that fit under this category</p> <ul style="list-style-type: none"> • Community drug and alcohol teams • Criminal justice intervention teams

<p>Community healthcare services – CHC CQC Regulated</p>	<p>These services supply a range of health care staff other than doctors, for example nurses or allied health professionals, to people who need health care support in their own home, in community settings or in child development units. The care provided may be short or long term, and meet acute or chronic health care needs. The services may help people to live independently in the community and they are directly responsible for the quality of the care and support provided by the staff they supply, and do not include employment agencies.</p> <p>Examples of services that fit under this category</p> <ul style="list-style-type: none"> • District nursing • Nurses agency • Community physiotherapy team • Health visiting team. • Support worker team • Children's community nurses • Community paediatric therapies • Community midwifery • School nursing • Family planning and sexual health clinics • Community rehabilitation teams
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<p>Acute Services – ACS CQC Regulated</p>	<p>These services are complex and vary greatly. Generally, however, they provide medical and/or surgical investigations, diagnosis and treatment for physical illness or condition, injury or disease. They can provide services to adults, children or both. They may provide services to a broad range of people or to a particular group of people. They can:</p> <p>Admit people on a day case basis or as inpatients. Admit people at short notice or in an emergency (whether or not they have a dedicated emergency department). See people on an outpatient basis. They may also provide services such as:</p> <p>Surgical operations Specialist medical treatments Emergency Consultations Diagnostics Maternity and neonatal Pathology Termination of pregnancy Complex dental procedures Liaison psychiatry.</p> <p>People are usually admitted to the service under the care of a medical or clinical practitioner. The service may also employ a broad range of health care professionals to meet the needs of the people using the service. Some services may be smaller than others and may not provide the same range of acute services than, say, a local district hospital may offer (such as an emergency department).</p> <p>Examples of services that fit under this category</p> <p>Acute NHS hospitals Acute independent hospitals Termination of pregnancy clinics NHS community hospitals Independent sector treatment centres (ISTC) Community hospitals Cosmetic surgery clinics Specialist or single specialty hospitals Maternity hospitals. IVF clinics providing surgical treatment or endoscopy Haemodialysis units Minor injuries units</p>
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<p>Hospice services – HPS CQC Regulated</p>	<p>These provide a range of services for conditions where curative treatment is no longer an option, and people are approaching the end of their life. They provide care, treatment and support for people and their families and carers, including respite care for people who live with friends or family at home. Care, treatment and support can be provided in accommodation or in the community. It can be long or short-term care, on an inpatient basis or provided through day care, day therapy or outreach services. The services will generally employ or work with a broad range of health and social care professionals to meet the needs of people using the service. Examples of services that fit under this category Adult hospices Children’s hospices Day hospices End of life care teams Hospice at home</p>
<p>Long term condition services – LTC CQC Regulated</p>	<p>These services provide a range of care, treatment and support to people with physical or neurological illnesses, cognitive impairments or injuries that are unlikely to improve. These conditions may have been inherited or acquired, and may not necessarily be life-limiting. This care, treatment and support is the sole or main purpose of the service. People may be cared for by these services for many years at a time, and will be ‘admitted’ and stay at the facility over time. People using these services require the support of medical practitioners and a range of other health care professionals, and their care, treatment and support may involve highly technical interventions such as ventilation</p>
<p>Hospital services for people with mental health needs and/or learning disability and/or problems with substance misuse – MLS CQC Regulated</p>	<p>These services are for people with mental health needs or learning disabilities, who are admitted to hospital, involving an overnight stay, for assessment or treatment when there is a need for more intensive support than would typically be provided in the community, or a need for a specialist assessment or intervention. This usually occurs due to: An acute episode of a severity that requires 24-hour care. A need for a higher level of security. A need for a specialist assessment, treatment and/or rehabilitation. This might include providing care, treatment and support for people detained under the Mental Health Act 1983. Some people with mental health needs or a learning disability may require longer-term accommodation in hospital, while others may be admitted for short periods or treated on a day case basis. These services also cover inpatient treatment for people with problems with substance misuse. They usually involve short periods of hospital-based treatment, including 24-hour medical cover to assess and stabilise the person, and treatment for withdrawal from drugs (legal, illegal and substitute preparations) or detoxification from alcohol. All the hospital services above will usually comprise one or more wards in which care, treatment and support is provided. There may be a range of other facilities including occupational and arts therapies, psychological therapies, psychosocial interventions, recreational activities and services to address physical health needs. Examples of services that fit under this category NHS or independent services that provide specialist hospital services for people with mental health needs, learning disabilities and problems with substance misuse Child and adolescent mental health services (CAMHS) tier 4</p>

Rehabilitation services – RHS CQC Regulated	<p>These services provide, as their sole or main purpose, treatment to people following an illness or injury that impairs their physical, mental or cognitive wellbeing, but for which continued rehabilitative care is likely to bring about improvement.</p> <p>They may consist of a range of services that promote faster recovery from illness, prevent unnecessary admission to acute services, support timely discharge and maximise independent living.</p> <p>The services can be provided on a short or long-term basis, in hospital, residential, daycare or domiciliary settings. They are mainly provided within health care settings but can also be provided in a social care setting.</p> <p>Examples of services that fit under this category</p> <p>Intermediate care schemes Rehabilitation units</p>
Residential substance misuse treatment/rehabilitation services – RSM CQC Regulated	<p>These services are provided to adults and children who have problems with misusing drugs and/or alcohol. They provide care, treatment and support, both pharmacological and psychosocial, and help people to reintegrate into their communities, focusing on the coping strategies and life skills they need to do this. They employ a broad range of health and social care professionals to meet the needs of people who use their services.</p> <p>Some of these services may also provide assessment, stabilisation and treatment for withdrawal from drugs (legal, illegal and substitute preparations) or detoxification from alcohol.</p> <p>Examples of services that fit under this category</p> <p>Residential substance misuse rehabilitation services Crisis intervention units Care homes providing accommodation for the treatment of substance misuse</p>
Other healthcare service	Any other healthcare service not mentioned above

Other	Definitions
Head office services	Head of Regional office functions which provide central services for an organisation. For example, the head office and regional offices of a large national organisation, or the central services/town hall function of a local authority, could be included here.
Any other care service(s) not included in the above	Any other types of care services for older people, adults or children not covered by any of the above descriptions

Other Services provided: You can only select the below as an other service you provide if the main care service you provide is a CQC regulated service.	
Adult Domiciliary	Definition
Live-in Care	This Service is provided to adults where a live-in carer comes to the service user's home and stays around the clock. With live-in care, a carer is always watching over the service user and is ready to assist in all activities of daily living.

Appendix B – Measure of Capacity and uptake

	Measure of capacity	Measure of uptake
Adult residential		
Care home with nursing provision	Registered beds	Beds occupied on the completion date (including any reserved for those in hospital or on holiday)
Care home without nursing provision	Registered beds	Beds occupied on the completion date (including any reserved for those in hospital or on holiday)
Adult placement home (home share)	Number of beds in the home	Beds occupied on the completion date (including any reserved for those in hospital or on holiday)
Sheltered housing	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Numbers of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Adult day		
Day care and day services	Number of places available on the completion date	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Adult domiciliary		
Domiciliary care/Home care	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Home nursing care	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Domestic services and home help	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Meals on wheels	Numbers of meals actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Other adult domiciliary care service	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Live-in Care	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.

	Measure of capacity	Measure of uptake
Adult community		
Adult placement service	Numbers of potential places across all homes, including temporarily suspended places because of adults not to be placed with others or carer due to be going on holiday or being pregnant etc	Number of service users being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – user may be temporarily in hospital / on holiday.
Children's residential		
Care home / hostel / secure unit	Maximum numbers of boys and girls for which establishment is registered	Beds occupied on the completion date (including any reserved for those in hospital or on holiday or absconded)
Family centre (residential)	Maximum number of families (1+ adults and 1+ children) for which establishment is registered	Beds occupied on the completion date (including any reserved for those in hospital or on holiday or absconded)
Residential (boarding / special) school	Maximum number of children allowed to board	Beds occupied on the completion date (including any reserved for those in hospital or on holiday or absconded)
Other children's residential care service	Maximum number of children allowed to reside	Beds occupied on the completion date (including any reserved for those in hospital or on holiday or absconded)
Children's day services Full day care e.g. day nursery	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Sessional day care facility eg playgroup/preschool	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Out of school club	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Holiday club	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Crèche	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Childminder	Number of OFSTED – registered full-time places (2 half-day places count as 1)	Numbers enrolled on the completion date.
Children's domiciliary		
Children's domiciliary	Hours of care actually delivered on the completion date (this is a proxy measure as there are no realistic total capacity measures for this type of service)	Numbers being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – child may be temporarily in hospital or on holiday or absconded.
Children's community		
Fostering or adoption services /agency (independent or local authority)	Numbers of approved places across all carers, including vacant places and any temporarily unavailable places – (because of children not to be placed with others, the carer being temporarily unavailable for various reasons, etc).	Numbers being supported on the completion date. Include those not receiving service on the day but where service was planned to be delivered – child may be temporarily in hospital or on holiday or absconded